

**Consent for the processing of personal data and contacting****YETTEL SVE AND EVERYTHING FOR TRAVEL PROGRAM****Why do we need your consent?**

In order for Yettel and Yettel Bank to determine whether you meet the requirements for receiving the benefits offered by the "Yettel Sve" program and to activate them, it is necessary to exchange your personal data. The data in question includes: full name, phone number, as well as information on meeting the conditions for the benefits, including data on the status and type of services related to obtaining those benefits.

**Contact information for Yettel, Yettel Bank, and the Data Protection Officer**

Your personal data is processed by Yettel d.o.o. Belgrade, Omladinskih brigada no. 90, Belgrade, Company Registration Number: 20147229, in the capacity of Controller 1, and Yettel Bank ad Belgrade, Omladinskih brigada no. 88, Belgrade, Company Registration Number: 17138669, in the capacity of Controller 2. For all questions related to the processing of personal data, you can contact the Customer Center. Contact information for Yettel's Customer Center can be found at the following web page: <https://www.yettel.rs/en/consumer/>. Data Protection Officer contact information for Yettel: [dpo@yettel.rs](mailto:dpo@yettel.rs). Contact information for Yettel Bank's Customer Center can be found at the following web page: <https://www.yettelbank.rs/en/about-us/yettel-bank/contact/>. Data Protection Officer contact information for Yettel Bank: [zastitapodataka.banka@yettelbank.rs](mailto:zastitapodataka.banka@yettelbank.rs). There are no changes regarding the processing of your data in the scope of services provided by Yettel d.o.o. Belgrade and Yettel Bank. All information is also available on the following pages: [Yettel Obaveštenje o privatnosti](#) and <https://www.yettelbank.rs/en/about-us/privacy-policy/>

**Which personal data do we process and how?**

In order for Yettel and Yettel Bank to determine whether you meet the requirements for receiving the benefits, the following data is processed: full name, phone number, and information on meeting the conditions for benefits, including data on the status and type of services related to obtaining those benefits. Yettel and Yettel Bank will store your personal data in accordance with legal deadlines.

**Data retention period**

Full name, phone number, as well as information on meeting the conditions for benefits, including data on the status and type of services related to obtaining those benefits, will generally be deleted after 90 days, unless a longer period is required to fulfill legal obligations. After the period for personal data processing has expired, the data will be anonymized or deleted.

**What are your rights regarding personal data processing?**

Regarding the processing of personal data carried out by Yettel and Yettel Bank for the stated purposes, you have the following rights: the right of access, the right to rectification and

supplementation, in certain cases the right to erasure and the right to restriction of processing, the right to object, as well as the right to data portability. You may also, at any time, file a complaint with the Commissioner for Information of Public Importance and Personal Data Protection if you believe that the processing of your personal data is not in accordance with the Law on Personal Data Protection.

**Withdrawal of consent**

Giving consent is voluntary, and you may withdraw it at any time without charge or notice by submitting a written request at any Yettel or Yettel Bank branch. Withdrawal of consent has no consequences for you and does not affect the lawfulness of processing carried out prior to withdrawal. More information about how Yettel and Yettel Bank process your personal data can be found in the Privacy Notices at:  
<https://www.yettel.rs/sr/o-yettelu/o-nama/obavestenje-o-privatnosti> and  
<https://www.yettelbank.rs/en/about-us/privacy-policy/>